

Customer Relationship Summary

Helping you make an informed decision

Form CRS

Introduction

Datatex Investment Services, Inc. (DTX) is a Registered Investment Advisor, registered with the Securities and Exchange Commission.

There are different ways you can get help with your investments. As an investment advisor, we provide investment advisory services on both a discretionary and non-discretionary basis and charge our customers an advisory fee based on a percentage of the customer's assets under management. A broker-dealer provides brokerage accounts and services rather than investment advisory services, and generally charges transaction-based fees. Brokerage and advisory services and fees differ, and it is important for the retail investor to understand the differences.

Free and simple tools are available for you to use at Investor.gov/CRS, a website maintained by the SEC. These tools can provide you with educational materials about investment advisors, broker-dealers, and investing.

This relationship summary provides information that helps you make an informed decision about whether or not to invest with us and will answer some important questions you may have.

Terms to know

- A **broker-dealer** is a firm that acts as an intermediary between buyers and sellers of securities for which they will usually receive a commission and may purchase or sell those securities in/out of their own account.
- An **investment adviser** is generally any person or group that provides investment advice or conducts securities analysis in exchange for a fee.

What investment services and advice can you provide me?

DTX offers investment advisory services to retail investors, on either a discretionary or non-discretionary basis. With an advisory account, you will pay an annual fee (billed quarterly) based on a percentage of your assets under management, whether or not we make any trades or offer any advice during that billing period. DTX's advisory services are not offered on a "wrap fee" basis, which means that you will pay for certain brokerage and transaction charges in addition to your advisory fee.

Investment Advisory Services

Customers can choose our model portfolios which vary based on the customers' investment strategies and risk tolerance. These accounts are traded on a discretionary basis, which means that DTX has the authority to place trades in the customer accounts without first communicating with the customer. Additionally, customers can choose to have their account representative offer advice and/or make trades in a style agreed upon between the customer and the representative. We refer to these accounts as "Representative Managed." Representative Managed accounts can be discretionary or non-discretionary. Non-discretionary means that the representative does not have the authority to make trades in your account without first getting the customer's approval.

Account Minimums and Other Requirements: DTX does require certain minimum account sizes in order to invest in certain model portfolios. You should discuss with your representative what the minimum account size is for any model portfolio which may interest you. DTX also charges a minimum annual fee of \$400 on model portfolio accounts offered by our affiliate, Huntleigh Advisors, Inc.

Account Monitoring: Accounts which are invested in the model portfolios through Huntleigh Advisors, Inc. are continuously monitored by their portfolio management team. However, continuous account monitoring is not a mandatory service we provide in our Representative Managed accounts or direct business advisory accounts. Any monitoring of investments in those accounts is incidental to the representative's advisory services, and not supervised by DTX at any specific frequency.

Additional Information: More detailed information about our services, portfolios, fees, account types, and conflicts can be found on our Form ADV, Part 2A brochure which is available [here: www.hntlgh.com/Reg-BI](http://www.hntlgh.com/Reg-BI).

Conversation corner

Questions you might wish to ask when considering our services:

- Given my financial situation, should I choose a brokerage service? Should I choose an investment advisory service? Should I choose both types of services? Why or why not?
- How will you choose investments to recommend to me?
- What is your relevant experience, including your licenses, education, and other qualifications? What do these qualifications mean?

What fees will I pay?

You will pay fees and costs whether you make or lose money on your investments. Fees and costs will reduce any amount of money you make on your investments over time. Please make sure you understand what fees and costs you are paying. Brokerage and advisory fees differ.

Investment Advisory Services

Your advisory fee is based on a percentage of your assets under management with us. That percentage will be set out in your advisory contract. For some products, we have provided fee schedules based on the product and the amount of assets invested. However, our fees are negotiable based on our customers' specific situations. If you negotiate a fee different from the fee schedule, the new fee should be noted on your contract and initialed.

Because your fee is based on a percentage of your assets, the more assets there are in a retail investor's advisory account, the more a retail investor will pay in fees, and the firm may therefore have an incentive to encourage you to increase the assets in your account.

Brokerage Services Fees

Your advisory fees do not include the transaction fees and account fees that will be charged to you by the broker-dealer and the bank that has custody of your assets. We recommend using our affiliated broker-dealer, K.W. Chambers & Co. to carry out the transactions in your account. K.W. Chambers' transaction fees and costs are more fully described on its Customer Relationship Summary and Best Interests disclosure which are available here: www.hntigh.com/Reg-BI.

Other Fees and Costs

In addition to the costs described above, other fees the retail investor may pay directly or indirectly include custodian fees, account maintenance fees, fees related to mutual funds and variable annuities, and other transactional fees and product-level fees. *More information on fees is available here:* www.hntigh.com/Reg-BI.

What are your legal obligations to me when acting as my investment adviser? How else does your firm make money and what conflicts of interest do you have?

Standard of Conduct

"When we act as your investment adviser, we have to act in your best interest and not put our interest ahead of yours. At the same time, the way we make money creates some conflicts with your interests. You should understand and ask us about these conflicts because they can affect the investment advice we provide you. Here are some examples to help you understand what this means.

Examples of Ways We Make Money and Conflicts of Interest

We charge an advisory fee whether we make trades or not. This could create a conflict of interest where we may be incented to make fewer trades for your account because we would charge the fee either way. Also, our broker-dealer, K.W. Chambers & Co, is affiliated with us through common ownership. You should therefore assume that when K.W. Chambers makes money on your accounts, we benefit as well. This could create a conflict of interest where we might want to recommend K.W. Chambers & Co. as your broker-dealer so that our affiliate makes more money. A detailed explanation of our relationship with our affiliates and the conflicts that surround this relationship can be found on our Form ADV Part 2A brochure here: www.hntigh.com/Reg-BI. For cleared transactions, our stock and bond trades will be charged a \$7 transaction charge for every trade. Beginning October 2020, no part of this \$7 will be retained by Datatex Investment Services, Inc. or its affiliates. However, for the MindShare portfolios, our affiliated broker-dealer charges an additional \$34 for each transaction (\$41 transaction charge), and all \$34 is retained by the broker-dealer. This can create a conflict where we may be incented to recommend customers choose the MindShare portfolios because the trades make our affiliate more money.

How do your financial professionals make money?

The firm's financial professionals are compensated through a percentage of the advisory fee that is charged to your account. That payout percentage is listed on your advisory contract. Because they receive more money when you invest more money with us, your advisor representative may be incented to recommend you increase the size of your investments.

For additional information about compensation paid to our financial professionals, please see www.hntigh.com/Reg-BI.

Do you or your financial professionals have legal or disciplinary history?

Yes, our affiliates and some financial professionals have legal and disciplinary events. *For more information, <https://www.brokercheck.finra.org/> is a free tool to research the background and experience of financial brokers, advisers and firms. Information is also available on our website, www.hntigh.com, and at www.investor.gov/CRS.*

Where can I find additional information?

You can always ask your financial advisor for more information and request a copy of this relationship summary at (314) 236-2400. Additional information about Datatex Investment Services, Inc. and its affiliates can be accessed through the following links:

- www.hntigh.com
- www.hntigh.com/Reg-BI

Conversation corner

Questions you might wish to ask when considering our services:

- Help me understand how these fees and costs might affect my investments.
- If I give you \$10,000 to invest, how much will go to fees and costs, and how much will be invested for me?

Conversation corner

Questions you might wish to ask when considering our services:

- How might your conflicts of interest affect me, and how will you address them?

Conversation corner

Questions you might wish to ask when considering our services

- As a financial professional, do you have any disciplinary history? For what type of conduct?
- Who is my primary contact person? Is he or she a representative of a broker-dealer or an investment adviser? Whom can I talk to if I have concerns about how this person is treating me?